



Okta Education Services

WHO SHOULD ATTEND?

- Administrator
- IT Engineer
- Developer

PREREQUISITES

- Okta Essentials
- Workflows: Automate Identity-Specific Tasks without Code
- Basic understanding of JSON and REST APIs

FORMAT

- Instructor-led with hands-on labs
- Duration: 2 days
- Delivered through public class schedule or as a private class

SETUP REQUIREMENTS

- Students use their own computers.
- Okta provides access to an Okta org + virtual machine to complete the labs.

Questions? Contact
training@okta.com

Sign up at
okta.com/training

Okta Workflows for Workforce Identity

Do you want flexibility to create tailored identity processes and not worry about maintaining custom code or scripts? With Okta Workflows you are able to modernize sophisticated identity-centric lifecycle management processes without code.

In this course, you will tackle common use cases associated with Okta Workflows and, at the same time, come to understand exactly how events, actions, and functions perform together in the Workflows console.

Some of the common use cases addressed within this course are:

- Automating identity tasks that extend beyond account creation and deletion such as taking granular actions during onboarding and offboarding.
- Triggering various tasks at specific times based on a certain context, for example granting conditional access or pausing certain processes.
- Extracting, combining, and formatting relevant data from APIs to perform actions not available “out of the box.”
- Troubleshooting and monitoring your flows and establishing some best practices when working the Workflows console.

LEARN HOW TO:

- Define the benefits offered by Okta Workflows.
- Identify the key elements involved in a flow.
- Understand the role of inputs and outputs and how they are mapped between different steps in your Flows.
- Set up a Connection.
- Identify the types of events within a flow.
- Utilize Date & Time, Branching, List, and Object functions within your flows.
- Create a helper flow.
- Create and edit a table.
- Write an object in JSON format.
- Add and configure a template.
- Recognize how Custom API Action cards work within a flow.
- Identify common types of errors that cause flows to fail.
- Dissect error messages.
- Monitor your flows and handle flow packs efficiently.

Okta Workflows for Workforce Identity

okta

Okta Education Services

COURSE OUTLINE

1: Introduction

- Course Story
- Lab Environment
- Course Map

2: Workflows Overview

- What is Okta Workflows?
- The Key Elements in a Flow
- Log in to the Workflows Console

3: Accelerate User Onboarding

- Create Okta and Salesforce Connections
- Create Users in Salesforce
- Temporarily Exempt Users from MFA

4: Extend Audit + Reporting

- Identify Inactive Users

5: Manage Daily Operations

- Manage Group Membership Based on Profile Attribute

6: Troubleshooting and Monitoring Your Flows

- Workflows Console Best Practices
- Error Handling
- System Maintenance
- Contacting Support

7: Practical: Enable Secure Offboarding

- Remove User from Salesforce and Transfer Their Leads

Questions? Contact
training@okta.com

Sign up at
okta.com/training

ABOUT OKTA

Okta is the foundation for secure connections between people and technology. By harnessing the power of the cloud, Okta allows people to access applications on any device at any time, while still enforcing strong security protections. It integrates directly with an organization's existing directories and identity systems, as well as 4,000+ applications. Because Okta runs on an integrated platform, organizations can implement the service quickly at large scale and low total cost.

More than 2,000 customers, including Adobe, Allergan, Chiquita, LinkedIn, MGM Resorts International, and Western Union, trust Okta to help their organizations work faster, boost revenue, and stay secure.

www.okta.com